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## ONLINE CATALOGUE

### Conflict resolution and etiquette [videorecording]

	<b>Author</b>	
	<b>Responsibility Data</b>	Cambridge Educational (Firm) ; Films for the Humanities & Sciences (Firm)
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	<b>Publication Data</b>	Lawrenceville, NJ : Films Media Group, 2007
	<b>Series Data</b>	Back to the basics;
	<b>Notes</b>	DVD Educational videos
	<b>Description</b>	1 videodisc (30 min.) : sd., col. ; 4 3/4 in.
	<b>Subject Area</b>	Management
	<b>Other Number</b>	07-28-08 GSR
	<b>Abstract</b>	Examines conflict management with a step-by-step analysis for conflict resolution. Stresses the value of communication and collaboration and includes interviews with a diverse group of employees and managers who discuss their experiences with conflict.
	<b>Subject Headings</b>	Conflict management Problem solving Business communication Interpersonal communication
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