

Ms. Amal Alnabelsi

I. PERSONAL DATA

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Nationality: Jordanian

II. EDUCATION

<u>Year</u>	<u>Institution</u>	<u>Degree</u>
▪ 2022-2025	▪ JUST, Irbid, Jordan	▪ Master's Degree in Health Care Management and Quality GPA: 4.17/4.3 (Distinguished)
▪ 2019-2022	▪ JUST, Irbid, Jordan	▪ Bachelor's Degree in Health Management and Policy GPA: 4.12/4.2 (Distinguished)

III. PROFESSIONAL EXPERIENCE

- **Faculty Member at Philadelphia University** (3/2026 - Now).
- **Training, Research and Teacher Assistant** at Jordan University of Science and Technology (JUST) (10/2022 – 1/2025).

Responsible for training and supervising students, delivering lectures for several academic courses, and assisting in research activities within the university department.

IV. SKILLS AND LANGUAGES

Skills:

- Advanced Microsoft Office skills: Word, Power Point, and Excel
- SPSS, Minitab, and the ability to learn any statistical software required.
- Very high presentational skills.
- The ability to create interactive presentations.
- The ability to create educational materials from science based sources.

Languages:

- Arabic (Native)
- English (Excellent Reading, Writing, and Speaking)

V. PUBLICATIONS

▪ Master's Thesis 2025:

“The Effect of Building Age and Hospital Size on Operational Efficiency and Healthcare Workers' Satisfaction with the Physical Environment”.

▪ Book Chapter:

“The Mediating Role of Medical Service Geographical Availability Between the Healthcare Service Quality and the Medical Insurance”.

VI. VOLUNTARY WORK

- Team leader and Member of [HPM Team](#), JUST (2019 – 2023)

Volunteering Team Leader for four years during university, responsible for organizing and delivering numerous educational lectures, preparing study materials and summaries for students, and planning and managing academic events.