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- ◆ **Al Khattab, S.** and Aldehayyat, J. (2011), Perceptions of Service Quality in Jordanian Hotels, *International Journal of Business and Management*, Vol.6 No. 7, pp.226-233.
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- ◆ **Al Khattab, S.** and Aborumman, A. (2011) Healthcare service quality: comparing public and private hospitals in Jordan, *International Business Management*, 5 (5), PP.247-254.
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- ◆ Al-Yatama, S; **Al Khattab, S.**; Al Khattab, A. and Dehayyat. J (2011) *Empirical Evidence of Kuwaiti Executives' Perception of International Business Environment*, Advances in Business-Related Scientific Research Conference 2011 in Venice (ABSRC), (1-3/06/2011), Venice: Italy. ISBN 978-961-92917-1-9
- ◆ Aborumman, A; Ahmad, A. And **Al Khattab, S.** (2011)" The relationship between INTSERVQUAL and EXTSERVQUAL in full-service restaurants: a comparative study between domestic and foreign restaurants, *Journal of Association of Arab Universities for Tourism and Hospitality*, Suez Canal University/EGYPT.
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- ◆ **Al Khattab, S.**; Al Showabkha, A. (2013)" The impact of information technology on the productivity and services quality: case study Taif Municipality", Journal of Commercial Research, Vol. 27, No. 2, PP.2-23.
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- ◆ Al-Badayeneh, D; **Al Khattab, S.** and Alshomary, K. (2014) "The corruption perceptions of the employees in the public and private sector in KSA", Studies and Research, Vol. 5, No.15 PP.63-96.
- ◆ **Al Khattab, S.** and Aborumman, A. and Massad, M. (2015)," The Impact of the Green Supply Chain Management on Environmental – Based Marketing Performance: Case study Nuqul Group Compaies in Jordan", Industrial Engineering Letters, Vol. 5 No.8 PP.80-88.
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- ◆ **Al Khattab, S.**; Al Hadid, A. and Alnwaigah, A. (2015)"The Technology Acceptance Model Banking Services and Students' Satisfaction: Case of Taif University", American Academic & Scholarly Research Journal, Vol.7, no.4, pp.227236.
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 - ◆ **Al Khattab, S.** and Aborumman, A.; and Al Rawabdeh N. (2016)," The effect of the Relationship between INTSERVQUAL and EXTSERVQUAL on the Internal Customer's Satisfaction as Variable Rate: Case Study on the Full-Service Restaurants in Amman. *DIRASAT: Administrative Sciences- Jordan University*, Vol.43, No. 1, PP 43-60.
 - ◆ Abu Karaki, B., Helalat, M. and **Al Khattab, S.**, (2016)" Industrial investment in Ma'an Governorate, Obstacles Opportunities and Successful Projects" *Journal of Economics and Sustainable Development*, Vol.7, No.22, PP.85-95.
 - ◆ Alaya, M. and **Al Khattab, S.**, and Alfarajat, J., (2016)" Stochastic volatility and black- schools model evidence of Amman Stock Exchange", *International Journal of Applied Science and Technology*" Vol.6, No.3, pp.106-117.
- Al Khatab, Musa'ab and Al Khatab Suliman (2022) "The impact of applying financial inclusion strategy in achieving social responsibility to the customer National Microfinance Bank". *Amman Arab University Research Journal*, acceptance letter.

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AL KHATTAB, S. and Abed Alhaj M. **(2020)** Principles of Management, Dar alhamed, Amman Jordan